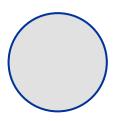
CITY OF SAN RAMON RESERVATION INFORMATION











HOW DO I RESERVE?

- Appointments can be made with Facility Staff for viewing during normal business hours or viewing can also be done after hours and/or on weekends, pending venue availability.
- Availability for potential dates can be checked by phone or e-mail by contacting Facility Staff directly.
- Reservations can be made up to one year in advance.
 - Completed Reservation Application
 - Proof of identification and residency (I.D. with name/address)
 - Payment for appropriate deposits and/or rental fees
- Payments can be made by using cash, check (payable to The City of San Ramon) or credit card (Visa, MasterCard, or American Express).
 - A 2.88% plus \$0.09 convenience fee will be added per total credit card transaction.

NOTE: Reservations may not be transferred, assigned, or sublet. Residents are not permitted to book facilities for non-residents.

WHAT TIMES CAN I RESERVE?									
Rental Venue	Monday -Thursday	Friday	Saturday	Sunday					
Amador Rancho Community Center	8:00am-10:00pm	8:00am-1:00am	8:00am-1:00am	8:00am-11:00pm					
Dougherty Station Community Center	8:00am-10:00pm	8:00am-1:00am	8:00am-1:00am	8:00am-11:00pm					
Alcosta Senior & Community Center	5:00pm-10:00pm	5:00pm-1:00am	8:00am-1:00am	8:00am-11:00pm					
San Ramon Community Center	8:00am-10:00pm	8:00am-1:00am	8:00am-1:00am	8:00am-11:00pm					
San Ramon Library	10:00am-8:00pm	10:00am-5:00pm	10:00am-5:00pm	1:00pm-5:00pm					
Dougherty Station Library	Mon./Thurs. 10 Tues./ Wed. 12	•	10:00am-5:00pm	CLOSED					

HOW DO I GET MORE INFORMATION?

Visit us Online for rental information at:

www.SanRamonVenues.com

E-Mail: PCSFacilities@sanramon.ca.gov

Amador Rancho Community Center: (925) 973-3376 Dougherty Station Community Center: (925) 973-3333 Alcosta Senior & Community Center: (925) 973-3252 San Ramon Community Center: (925) 973-3324

HOW DO THE RATES WORK?

Rental rates are broken down by the organization and residency of private renters. The classifications of groups are as follows;

- Co-Sponsored Organization Organization that is partnered with the City of San Ramon and provides an activity to benefit the Community that the City cannot provide.
- Non-Profit Organization Locally based organization that are recognized as a 501(c)3 charitable organization with at least 51% membership of San Ramon residents.
- Private Resident Individuals who live or own property within San Ramon.
- Private Non-Resident Individuals who live outside San Ramon city limits.
- Commercial All business organizations

AMADOR RANCHO COMMUNITY CENTER

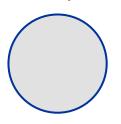
1998 RANCHO PARK LOOP ROAD SAN RAMON, CA 94582

2











		WHAT'S	THE HOU	RLY COST?						
Rental Space Capacity	Capacity	Refundable Deposits: -	Co-Sponsored/ Non-Profit		Private Resident		Private Non-Resident/ Commercial			
			Mon-Thur	Fri-Sun	Mon-Thur	Fri-Sun	Mon-Thur	Fri-Sun		
Bella Vista AB***	160	\$500	\$45	\$90	\$80	\$140	\$100	\$175		
Bella Vista A or B**	90/70	\$250	\$35	N/A	\$65	N/A	\$80	N/A		
Patio****	160	-	\$30		\$30		\$3	0	\$3	30
Russell Room	70	\$250	\$35	\$70	\$65	\$95	\$80	\$115		

- ** Bella Vista A or B are only available to rent Monday—Thursday.
- *** Patio can only be rented with the Bella Vista Room A or AB—must reserve for the same time frame.
- Kitchenette is included with the rental of Bella Vista Room AB. No Cooking or Food Preparation permitted on site.
- Deposits are based on room size and are due at the time of the initial booking. Deposit payments are not applied to future rental fees—deposits are refunded pending completion of the rental by Venue Staff. Final payment for all reservations is due 90 days prior to the event. The City reserves the right to cancel room use if payment is not received by the deadline.



Reserve your Event Today!

To reserve, please call us at (925) 973-3376

Virtual Tour at:

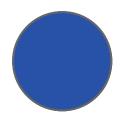
www.SanRamonVenues.com



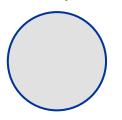
DOUGHERTY STATION COMMUNITY CENTER

17011 BOLLINGER CANYON ROAD SAN RAMON, CA 94582











3

	,	WHAT'S TH	E HOURLY	COST?				
Rental Space	Capacity	Refundable	Co-Sponsored/ Non-Profit		Private Resident		Private Non-Resident/ Commercial	
		Deposits:	Mon-Thur	Fri-Sun	Mon-Thur	Fri-Sun	Mon-Thur	Fri-Sun
Ridge View Room (Mon—Thur)	250	\$500	\$60	\$140	\$115	\$265	\$145	\$330
Ridge View Room (Fri—Sun)	250	\$1,000	\$60		\$115			, 555U
Commercial Kitchen *	-	\$100	\$11	\$11	\$20	\$20	\$21	\$21
North/South Meeting Room	75	\$500	\$45	\$90	\$80	\$140	\$100	\$175
Courtyard *	250	-	\$3	30	\$30		\$30	
North, South, or West Meeting Room	30/45	\$250	\$35	\$70	\$65	\$95	\$80	\$115
East Meeting Room or Room 104	15/25	\$125	\$25	\$50	\$45	\$70	\$55	\$85
Dance Studio	-	\$250	\$25	\$50	\$45	\$70	\$55	\$85

- * Kitchen and Courtyard can only be rented with the Ridge View Room—must reserve the same time frame.
- Deposits are based on room size and are due at the time of the initial booking. Deposit payments are not applied to future rental fees—deposits are refunded pending completion of the rental by Venue Staff. Final payment for all reservations is due 90 days prior to the event. The City reserves the right to cancel room use if payment is not received by the deadline.



SAVE MONEY by choosing our **Room Bundles!**

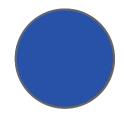


ALCOSTA SENIOR AND COMMUNITY CENTER

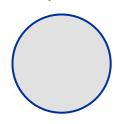
9300 ALCOSTA BOULEVARD SAN RAMON, CA 94583

4











		WHAT'S	THE HOU	RLY COST?				
Rental Space	Capacity	Refundable	Co-Sponsored/ Non-Profit		Private Resident		Private Non-Resident/ Commercial	
		Deposits:	Mon-Thur	Fri-Sun	Mon-Thur	Fri-Sun	Mon-Thur	Fri-Sun
Vista Grande AB	115	\$500	\$45	\$90	\$80	\$140	\$100	\$175
Vista Grande A or B	50	\$250	\$35	\$70	\$65	\$95	\$80	\$115
Commercial Kitchen *	-	\$100	\$11	\$11	\$20	\$20	\$21	\$21
Garden View Room	40	\$250	\$35	\$70	\$65	\$95	\$80	\$115
Room 112 AB	40	\$250	\$35	\$70	\$65	\$95	\$80	\$115
Room 112 A or B	20	\$125	\$25	\$50	\$45	\$70	\$55	\$85
Gazebo**	150	-	\$105		\$10	05	\$135	

- * Kitchen can only be rented with the Vista Grande Room—must reserve the same time frame.
- ** Gazebo has a two hour minimum. All outdoor equipment must be provided by the renter.
- Deposits are based on room size and are due at the time of the initial booking. Deposit payments are not applied to future rental fees—deposits are refunded pending completion of the rental by Venue Staff. Final payment for all reservations is due 90 days prior to the event. The City reserves the right to cancel room use if payment is not received by the deadline.



We have Rental Promotions!!

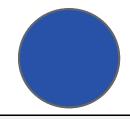
Don't forget to ask our facility staff.



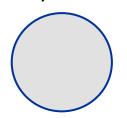
SAN RAMON COMMUNITY CENTER

12501 ALCOSTA BOULEVARD SAN RAMON, CA 94583











WHAT'S THE HOURLY COST?

				O					
Rental Space	Capacity	Refundable	Co-Sponsored/ Non-Profit		Private Resident		Private Non-Resident/ Commercial		
		Deposits:	Mon-Thur	Fri-Sun	Mon-Thur	Fri-Sun	Mon-Thur	Fri-Sun	
Fountain Room (Mon–Thur)	250	\$500	¢co	\$140	Ć11F	¢265	Ć14F	¢220	
Fountain Room (Fri—Sun)	250	\$1,000	\$60	\$140	\$115	\$265	\$145	\$330	
Commercial Kitchen *	-	\$100	\$11	\$11	\$20	\$20	\$21	\$21	
Rose Garden *	120	-	\$3	\$30		\$30		\$30	
Terrace Room	80	\$500	\$45	\$90	\$80	\$140	\$100	\$175	
Terrace Patio*	120	-	\$3	30	\$30		\$30		
Dance Studio	-	\$250	\$25	\$50	\$45	\$70	\$55	\$85	
Room 101 or 102	15/25	\$125	\$25	\$50	\$45	\$70	\$55	\$85	
Amphitheater**	250+	-	\$1	50	\$1!	50	\$150		
Dence Floor (Fountain Decemb		Daily Rate	\$2	00	\$250		\$300		
Dance Floor (Fountain Room)	-	Size	(12ft)	x 28ft)	(16ft x 28ft)		(20ft x 28ft)		



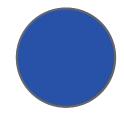


- Kitchen and Rose Garden can only be rented with the Fountain Room. Terrace Patio can only be rented with the Terrace Room. These spaces must be reserved the same time frame of the Room. All outdoor equipment must be provided by the renter.
- ** Two hour minimum. All outdoor equipment must be provided by the renter. Additional permits may be required.
- Deposits are based on room size and are due at the time of the initial booking. Deposit payments are not applied to future rental fees—deposits are refunded pending completion of the rental by Venue Staff. Final payment for all reservations is due 90 days prior to the event. The City reserves the right to cancel room use if payment is not received by the deadline.

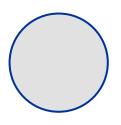
Ask about our **Rental Bundles** to save money when you book your event!

SAN RAMON LIBRARY & DOUGHERTY STATION LIBRARY











6

San Ramon Library: 100 MONTGOMERY STREET, SAN RAMON, CA 94583

WHAT'S THE HOURLY COST?									
Rental Space	Capacity	Refundable Deposits:	Non-Profit		Private R	Private Resident		Private Non-Resident/ Commercial	
·			Mon-Thur	Fri-Sun	Mon-Thur	Fri-Sun	Mon-Thur	Fri-Sun	
Large Meeting Room (Second Floor)	100	\$500	N/A	N/A	\$80	\$140	\$100	\$175	
PCS Conference Room (First Floor)	10	\$125	\$25	\$50	\$45	\$70	\$55	\$85	



Dougherty Station Library: 17017 BOLLINGER CANYON ROAD, SAN RAMON, CA 94582

		WHAT'S	THE HO	URLY CO	ST?			
Rental Space	Capacity	Refundable Deposits:	Co-Sponsored/ Non-Profit		Private Resident		Private Non-Resident/ Commercial	
			Mon-Thur	Fri-Sun	Mon-Thur	Fri-Sun	Mon-Thur	Fri-Sun
Community Meeting Room	40	\$250	\$35	\$70	\$65	\$95	\$80	\$115

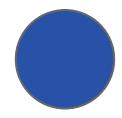
- Reservations can only be booked during Library Business Hours and require a 2 hour minimum.
- Room Rentals include Tables and Chairs. Linens are not included.
- Audio/ Visual Equipment is only available at the San Ramon Library's Large Meeting Room.
- Food and Beverages are not permitted in any of the meeting rooms.



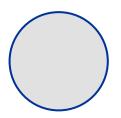
DEPOSITS, INSURANCE, AND CANCELLATIONS

7











HOW DO I GET MY DEPOSIT BACK?

- All events require a mandatory damage deposit and undergo a pre and post-event inspection to determine the condition of the reserved room(s). The renter must sign a form indicating agreement as to the room condition prior to the event. The renter is expected to return the reserved room(s) to its pre-use condition in order to receive a refund.
- Cleaning tasks that are required are as follows: disposal of all garbage and recyclable items into designated dumpsters, picking up and discarding of large items on the floor, wiping down all tabletops, removal of all decorations, spot-mop and/or vacuum as necessary, and completion of the kitchen cleaning task check list (if the kitchen is included in your rental).
- The renter is responsible for all replacement costs for damages resulting from their use of the venue. The City of San Ramon reserves the right to charge additional maintenance fees for damages or additional cleaning. Repairs will be handled by the City or contractor if necessary.
- The renter must agree to take full responsibility for the behavior exhibited by his/her guests. If staff deems a situation uncontrollable and must call for police intervention, the total deposit will be automatically forfeited.

WHAT IF I NEED TO CANCEL?

- Notice of cancellation must be submitted in writing and may be subject to a fee. Cancellation
 fees are determined by the amount of notice given prior to the event plus the 2.88% + \$0.09
 convenience fee. Fees are based on a percentage of the total rental charges—rental deposits
 are refunded if rental fees are paid.
- A \$125 transaction fee applies to a one time date revision or cancellations of Large and Grand sized rooms, a \$25 transaction fee applies to a one time date revision or cancellations for Small or Medium sized rooms. This fee is in addition to any applicable cancellation fees. There are no refunds for any unused portions of rental time.
- The City of San Ramon reserves the right to reschedule, relocate or cancel a previously approved rentals. In this event, the City will provide as much advance notice possible.
- If the City of San Ramon cancels, reschedules or relocates a previously scheduled event at a time or place which is deemed unsatisfactory by the Renter, the full deposit and all rental fees paid will be refunded.

DO I NEED INSURANCE?

- The City of San Ramon requires proof of insurance for all events, against claims for injuries to persons or damages to property, which may arise from or in connection with the renter's use of a venue. The cost of such insurance shall be the responsibility of the renter.
- The presence of alcohol and/or dancing and certain high-risk activities mandate proof of insurance coverage.
- Separate liquor liability coverage is required for events in which alcohol is present.
- An ABC permit required for events in which alcohol is to be sold during the event or included in admittance.
- Contact Facilities Staff for additional information on insurance requirements.

CANCELLATION FEES									
Room Size	90 Days or more	89 - 61 Days	60 - 31 Days	30 Days or less					
Small/Medium	No Penalty	No Penalty	50%	100%					
Large/Grand	No Penalty	50%	75%	100%					

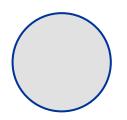
- Cancellation fees are based on a percentage of the rental charges—rental deposits are refunded if all fees are paid.
- Refunds returned via credit card will be charged a 2.88% plus \$0.09 convenience fee. Otherwise refunds can be processed via check.

POLICIES AND PROCEDURES











Reservations must include time for setup/decorating and takedown/cleanup of the rental space. Rental fees are not adjusted for setup or takedown time. Tables and chairs will be provided and arranged prior to the contracted start time and taken down at the conclusion of your rental.

Additional time used outside of the contracted hours is assessed at two times the hourly rate (no pro ration for partial hours or unused time) and will forfeit full deposit. Reservations must be made in a continuous block; there is no provision for free, unused time between setup/decorating and the actual event. Staff is not available to decorate.

Adjustments to the contracted time must be completed one month prior to the event date, any changes requested after that cannot be guaranteed.

All rental areas during the weekday (Mon-Thurs) require a <u>two-hour minimum rental</u>. All rental areas during the weekend (Fri-Sun) require a <u>four-hour minimum rental</u>. No pro-rations for half hours or unused rental time.

Wedding Rehearsals require a minimum of a two hour reservation for the specific room(s) or area(s).

Storage of items left in the venue is subject to availability and will incur additional fees. The City is not responsible for lost, stolen, or stored items.

Renters that require more than one setup per rented area, are required to pay \$100 fee per each additional room set up.

The Renter is responsible for the actions of his or her guests. The Renter is responsible for any labor, repair and/or replacement cost related to any such activities or damages.

For patrons safety, dancing on the carpet is prohibited. The rental of a dance floor is available for an additional cost in the Fountain and Terrace Rooms.

A full Commercial Kitchen is available to be rented in conjunction with the Fountain Room, Ridge View Room or Vista Grande Room only. The Kitchen is not required to be reserved, however if reserved, the time reserved must coincide with the attached rental room. Additionally, the Kitchen may be rented individually, for an hourly fee pending availability and approval. Use details must be disclosed during the preapproval process.

The Rose Garden, Courtyard, Terrace Patio and Bella Vista Patio are available to be rented in conjunction with their attached rooms. The rental of these areas is not required, however if rented, the rental times must coincide with the rented room hours. *Alcohol is not allowed in the Courtyard.

The renter must schedule an appointment one month prior to the scheduled event to go over setup and equipment needs, provide required catering documents (Business License, Health Permit and Certificate of Insurance), provide proper insurance certificates if required and go over any other outstanding items. If no setup is provided in advance, the rented areas will be empty on the day of the event. All setup for the event will then be the renter's responsibility.

The use of open-flame decorations such as candles is prohibited both inside and outside the venue. Battery operated candles are acceptable to achieve the desired effect.

Plants or shrubs brought into the venue must be in waterproof containers.

The City of San Ramon does not offer ladder's for renter's use. Please bring all necessary equipment.

All decorations must be pre-approved. The use of nails, tacks, staples, adhesive tape, etc. is prohibited. Painters tape is the only adhesive that is acceptable for use of hanging items directly on the wall. If painters tape is used, it must be removed following the conclusion of the event. Exits and exit signs must not be covered or obstructed at anytime. Mylar balloons are prohibited. Latex balloons may be used if they are weighted or secured; no balloon releases are allowed.

Smoke machines, sparklers, use of dry rice, birdseed, flower petals, loose glitter, confetti, color packets/dye, sand, and bubbles are prohibited both inside and outside the venue. Violation of this policy will result in the automatic forfeiture of the full rental deposit.

For outdoor events, including the Amphitheater, Rose Garden, Terrace Patio, Courtyard, Bella Vista Patio, or Gazebo, outdoor equipment is not available through the City of San Ramon. All outdoor equipment must be provided and setup by the renter or an outside vendor.

All items must be removed at the conclusion of your rental. Food items and large objects must be picked up off the floor. The renter is not responsible for cleaning stains on the carpet, however, spot mopping and/or vacuuming may be requested by the onsite staff if deemed necessary (such supplies would be provided in this instance). All tabletops must be wiped down. Kitchen responsibilities include wiping down kitchen counters and appliances, cleaning out sinks, sweep, and mop the kitchen floor. The renter is responsible for providing standard cleaning supplies.

For assistance with garbage disposal during your event, please contact Building Staff who will be able to assist with disposal and liner replacement.

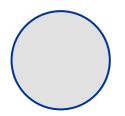
USE RESTRICTIONS

9











In order to protect the City of San Ramon and its standards of excellence, the City reserves the right to review and approve materials used to publicize events to be held in a City venue. City staff may not give out information on private rentals. Therefore, please make sure flyers/ads have the renter's contact information, not the City's. Event signage may be displayed during the rental hours only and must be contained to the rented areas only. All signage must be pre-approved by the Facility Supervisor.

Building Staff is onsite throughout the entire rental. Building staff will be responsible for demonstrating control of the lights and in-house audio systems, as well as locking and unlocking doors, general maintenance (including garbage disposal during the event), and taking down the tables and chairs at the conclusion of the rental. Building staff will not assist with any decorations or food for the renter. NOTE: Building Staff are not available at the Library Meeting Room.

Application for youth oriented activities must be completed by a sponsor (21 years of age or older). The sponsor must be present during all event hours. Minors must be chaperoned at a ratio of at least one (1) chaperone (21 years of age or older) per every twenty (20) minors. Names, addresses, and phone numbers of chaperones must be furnished to the City representative at least twenty-four (24) hours prior to the event. Minors must be supervised at all times by responsible chaperones from the event. Staff is not available to care for unsupervised children. The renter/ sponsor is responsible for any costs from repairs or additional cleaning associated with damages caused by guests. Failure to meet these requirements will result in event cancellation.

If the renter plans to employ a commercial caterer and/or bartender, they must be able to supply the City with special documentation. Upon request the City can supply the renter with a list of pre-approved caterers.

Any additional cooking equipment requires approval a minimum of 30 days prior to the event. Any equipment used without prior approval will result in automatic rental deposit forfeiture.

Use of all liquefied petroleum gases such as propane, butane, and Class I and II liquids are prohibited in and outside the venue. Charcoal barbecues may be used outside in designated areas only and with a free standing fire extinguisher within 5 feet of the barbecue. Approval is required a minimum of 30 days prior to the event. Damage resulting from the use of this equipment may result in and automatic rental deposit forfeiture. Persons who operate barbecues must be at least 21 years of age.

Oil used for cooking must be removed from premises at the renter's own expense. It may not be dumped in City dumpsters, garbage containers, or down any drains. Damage resulting from the use of cooking oil or associated equipment may result in automatic deposit forfeiture.

The City of San Ramon supports efforts to protect the earth and environment through an intensive recycling program. Recycling containers are provided for cans, glass, and plastic. Guests and caterers should assist by using appropriate recycling containers in event rooms and dumpster area.

Based on availability, the City of San Ramon will do its best to accommodate all reservation requests however, reservation requests received less than 14 days in advance cannot be guaranteed.

All credit card transactions will be charged a 2.88% plus \$0.09 convenience fee per total credit card transaction.

Equipment provided by the City of San Ramon must be contained to the reserved indoor area(s). All outdoor reservations that require equipment must be provided by the renter and approved by City Personnel.

Parking is restricted to designated areas only. Reserved parking is not provided nor permitted.

Smoking is not permitted in any location inside or outside of our facilities as our facilities are located within a park. Violations of this will result in a security deposit forfeiture. - Ordinance: Section B6-73.

Exterior fountains and water features are not included in rental of the Community Centers and their operation cannot be guaranteed during a specific event or times.

A Commercial Photography Permit is required for all exclusive photography use of a City of San Ramon Park or Facility. The fees are as follows:

<u>Daily Commercial Photography</u> Fee: \$55.00 per day <u>Annual Commercial Photography Fee</u>: \$ 220.00 per year

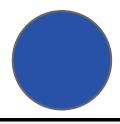
An approved Food Truck Permit is required for all events that Food Trucks will be present at. Permit requests will only be accepted if a valid Facility Rental Agreement is already in place—all other requests will be denied.

The City of San Ramon reserves the right to refuse to grant the use of its facilities to any person or group if such use is deemed to be contrary to the best interest of the City and/or its residents.

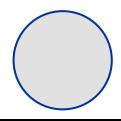
Emergency equipment (fire alarms, defibrillator, fire extinguishers, and first aid supplies) shall not be misused by the renter and/or guests. If any of the above items are used in a non-emergency, the renter will be held responsible and may be subject to additional fees associated with the use of emergency equipment.

RESERVATION APPLICATION









How Did You Hear About Us?



This application does not guarantee your reservation. You must sign a completed rental contract with a Facilities Technician to confirm your reservation.

<u>Venue reservations may be confirmed at one of the</u>
<u>Community Centers by appointment only.</u>

Alcosta Senior and Community Center — (925) 973-3252 9300 Alcosta Blvd. San Ramon, CA 94583

Amador Rancho Community Center — (925) 973-3376 1998 Rancho Park Loop Road. San Ramon, CA 94582

Dougherty Station Community Center — (925) 973-3333 17011 Bollinger Canyon Rd. San Ramon, CA 94582

San Ramon Community Center — (925) 973-3324 12501 Alcosta Blvd. San Ramon, CA 94583

Event information provided on this application must coincide with rental activity during event hours. Misrepresentation of your event will result in immediate cancellation and forfeiture of rental deposit and fees.

PAYMENT INFORMATION:

A 2.88% plus \$0.09 convenience fee will be added per total credit card transaction.

Expires: ____

CVV Code #: ____ ___

APPLICANT INFORMATION:
Applicant Name: Birthdate:
Company or Organization:
Address:
City: Zip:
Primary Phone: Mobile Carrier (if applicable):
Secondary Phone: Mobile Carrier (if applicable):
E-mail:
Name/Type of Event:
Venue Location: ☐ Amador Rancho Community Center ☐ Alcosta Senior & Community Center ☐ Dougherty Station Community Center ☐ Dougherty Station Library
Room(s):
Date (s) of Event:
Rental Times (<u>Includes Setup and Takedown Time</u>):
Estimated Total Attendance:
Are you 18 or older? ☐ Yes ☐ No Are you 21 or older? ☐ Yes ☐ No
Will Alcohol be Served? ☐ Yes ☐ No If Yes, Additional Insurance Needed
Will there be Dancing, Live Music, DJ or Performances? $\ \square$ Yes $\ \square$ No